



## Shared Service Centres: Delivering Value from Effective Finance and Business Processes

By Andrew Kris, Martin Fahy

Pearson Education Limited, United Kingdom, 2003. Paperback. Book Condition: New. 294 x 208 mm. Language: English Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. As organisations struggle to create and sustain shareholder value, executives are continually challenged to deliver effective business processes. Increasingly today's market requires companies to standardise operations in order to remain competitive. And, an effective way of keeping costs down and improving efficiency is by moving certain functions to one central location. An increasingly popular and effective way of meeting this challenge is to establish a shared service centre. This briefing explains how and why more and more organisations are turning to shared services solutions. It explains how organisations can tap into the wealth of opportunities that shared services provides by clearly outlining processes for evaluation, planning and implementation. It examines the structural diversity of shared service centres and the role that good centre design plays in the quest for really effective shared services. Shared Service Centres considers the face of shared services today and tomorrow - and looks at the challenges posed by the market place, increased outsourcing, and the consulting boom. Providing practical, experience-driven examples and offering sample presentations, tools and templates for immediate use, this...



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